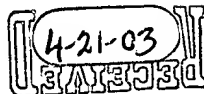


Official



AMENDMENT UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE
GROUP 2642
PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER
INCLUDING SUCH AN INTERFACE MEANS

AMENDMENT UNDER 37 C.F.R. § 1.116

ATTN: BOX AF
Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action dated November 19, 2002, along with a Petition for
Extension of Time and appropriate fee¹, please amend the above-identified application as
follows:

¹ Please note that since the due date of April 19, 2003 fell due on a Saturday, this Amendment is being
timely filed on the next business day of Monday, April 21, 2003.